Some of the hazards in the service or pick up area, such as traffic flow and housekeeping, are related to the issue of sharing a workspace. Other hazards include slippery floors and picking up hot food.

### Hazard: Traffic Flow

#### Details
During busy periods, there is a danger of bumping into co-workers.

#### Threat
- Head injury
- Bruises

#### Safe Work Guidelines
- Clearly mark ‘IN’ and ‘OUT’ doors
- Tell your co-workers when you are moving through the area
- Keep out of service area except when you need to be there – do no hang around
- Do not kick doors open
- Help co-workers who are busy (this will help keep the service area from getting backed up with orders)
- Organize your work so that you do not have to go to the service area too often

### Hazard: Slippery Floors

#### Details
Floors may become littered with food or liquid spills.

#### Threat
- Head or back injury
- Broken bones

#### Safe Work Guidelines
- If you spill something
  - Follow your workplace clean-up procedures immediately
  - If you find a spill that someone else has left, clean it up right away
  - If possible, warn others about the spill
  - If you step into a spill, clean off your shoes right away
- Wear the right non-slip footwear for your job
- To avoid spilling food and liquids, scrape and stack dishes carefully
- Know where to find the mop and wet floor sign
- Walk, do not run
Working in the Service or Pick Up Area

Hazard: Picking up Hot Food
Details
Plates become hot sitting under the heat lamps.

Threat
- Minor or major burns to your hands and arms

Safe Work Guidelines
- Before picking up a plate with your bare hands, test the temperature
- Do not use a napkin or a paper serviette as a hot mitten
- Do not carry hot plates on your arm – the heat will slowly penetrate and can burn you
- Whenever possible, carry your own hot mitten or pad
- When you deliver hot plates or food, warn the guests about the heat

Hazard: Poor Housekeeping
Details
A crowded or disorganized service area may lead to accidents.

Threat
- Trips and falls
- Broken bones
- Bruises

Safe Work Guidelines
- Put things away as you go – do not let them pile up
- Do not clutter the floor with bus bins, dishes, or garbage
- If you have a quiet moment, use it to tidy up
- Make sure that no waste materials block exits or entranceways
- Ask your supervisor, joint health and safety committee member, or health and safety rep to make others accountable for keeping their areas clean
- Work with your co-workers to keep the service area clean and tidy

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